



## HOW WE SERV

- 1** We are committed to the success of our Strategic Partners and The Network. We only win if they win.
- 2** We speak the truth, and don't waste time getting there.
- 3** We acknowledge every client and colleague communication – email, phone or otherwise – within one hour during normal business hours.
- 4** We always ask – Is that the best we can do?
- 5** We listen to our clients' needs and offer solutions quickly.
- 6** We are fun and easy to work with!
- 7** We always do what we say we will do, and only promise what we can deliver.
- 8** We embrace change, chaos and speed.
- 9** We will constantly innovate and disrupt the market. Being first at anything is painful...but not near as much as being second.
- 10** We think BIG. Nope...bigger. Nope...even bigger!

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**Our team is committed to the values above. Signing this is a declaration of that commitment, both to each other and to our clients.**

